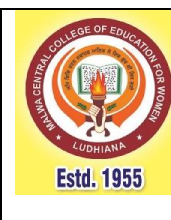


## MALWA CENTRAL COLLEGE OF EDUCATION FOR WOMEN

CIVIL LINES, LUDHIANA



2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

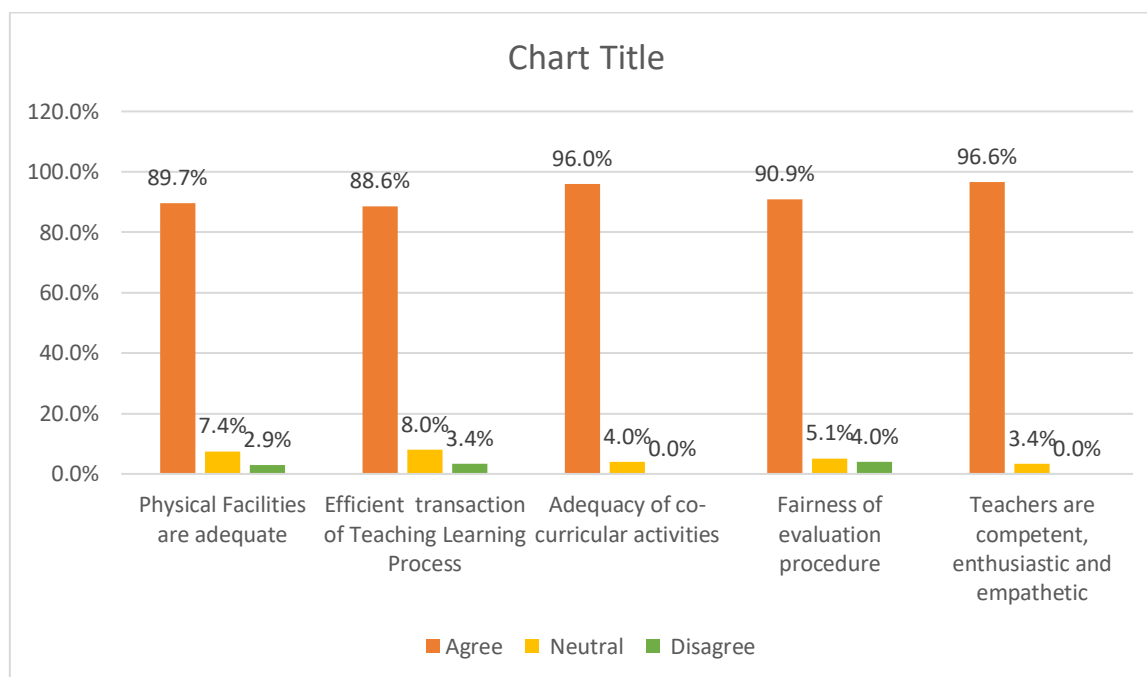
### Student Satisfaction Survey

At the end of every academic year, feedback is collected about curriculum content, its relevance, the teaching-learning process and campus experiences from students. These opinions are recorded systematically and analyzed.

**Table 1: Showing responses of students towards different aspects of Teaching Learning Process (2017-19)**

Sr. No.	Areas	No. of Students (175)			Percentage of Students		
		Agree	Neutral	Disagree	Agree	Neutral	Disagree
1.	Physical Facilities are adequate	157	13	5	89.7%	7.4%	2.9%
2.	Efficient transaction of Teaching Learning Process	155	14	6	88.6%	8.0%	3.4%
3.	Adequacy of co-curricular activities	168	7	0	96	4.0	0.0
4.	Fairness of evaluation procedure	159	9	7	90.9%	5.1%	4.0%

5.	Teachers are competent, enthusiastic and empathetic	169	6	0	96.6%	3.4%	0.0%
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In the Student Satisfaction Survey (session 2018-20), 90% of the students found the physical facilities adequate; only 3% found physical facilities inadequate. Around 87% of the students agreed that the transaction of teaching-learning was efficient; whereas 3% of students disagreed. 96% of students were satisfied with the opportunities provided for participation in co-curricular activities whereas no student showed dissatisfaction for the same. 91% of students confirmed that the evaluation of the course was fair, appropriate and unbiased; only 4% of students found the internal evaluation mechanism inadequate. As far as the competencies of teachers are concerned, 97% of students found the teachers to be effective, impartial, good motivators and empathetic; 3.4% of students were neutral on the efficiency of the teachers and no student found the teachers to be ineffective.